

Terms of Use

Knowurskin refers to a set of online services operated and managed by Infinity Health Group or Infinity360Health (pending approval) operating under the trade name Knowurskin (“We”, “Our”, “Us”).

We facilitate a variety of online products and services enabled by telephone, internet, online messaging, online chat, smartphone apps, and other methods (“Services”).

The following terms and conditions of use (“Terms,” “Terms of Use,” “Agreement”) govern your use of Knowurskin, including its website, sub-domains, related sites, and other mobile apps or platforms offered by the company.

Collectively, all websites, apps, and services offered through them will be referred to as the “App.” These Terms form an agreement between you (“You,” “User,” “Users”) and the App. By using this App, you accept and agree to be bound by these Terms of Use.

We reserve the right to change the Terms of Use at any time. Any changes will be communicated in accordance with applicable Indian laws. It is your responsibility to review the Terms regularly. Continued use of the App implies acceptance of the updated Terms. If you have any queries or concerns regarding these Terms, please contact us at support@skinmitra.com.

By using our App, you consent to these Terms, as detailed below:

General Provisions

- All information on this App is provided in good faith and for general informational purposes only.
- We do not make any warranties regarding the completeness, reliability, or accuracy of the information provided.
- Any action you take based on the information on this App is strictly at your own risk.
- We are not liable for any losses or damages resulting from the use of our website or services.
- The App may contain links to external sites or apps, which have their own terms and policies. We are not responsible for the content or practices of these external sites.

Eligibility to Use

- Use of the App is available only to persons who can form legally binding contracts under applicable law.

- We reserve the right to terminate your membership and deny access to the App at our sole discretion.
- The App is not available to persons whose membership has been suspended or terminated by us.
- Services, including AI-powered features, are available only within India.

Registration

To use the App, you must initiate communication through our WhatsApp number or sign up on our website. You agree to provide accurate and up-to-date information during registration and to promptly update your information as needed. You are responsible for all activity under your account and must notify us immediately of any unauthorized use or security breaches.

Ownership and Restrictions

The App and its content are owned and provided by us. You are granted a limited, non-transferable, non-exclusive license to use the App on devices you own or control.

You may not:

- Modify, reproduce, distribute, or create derivative works based on the App's content.
- Use the App for commercial purposes without explicit permission.
- Reverse-engineer, decompile, or disassemble any part of the App.

Intent of App

The App is intended for informational purposes only. Health advice provided through the App is not a substitute for professional medical consultation. In the case of emergencies, consult a qualified medical provider. Reliance on any information provided through the App is at your own risk.

User Conduct

You agree not to:

- Upload harmful, offensive, or unlawful content.
- Use the App for unauthorized or illegal activities.
- Interfere with the App's operation or other users' access.
- Impersonate others or misrepresent your identity.

Platform Security

You are prohibited from attempting to breach the App's security, including unauthorized access to accounts or servers, introducing malicious software, or disrupting services. Violations may result in civil or criminal liability.

Links to Third-Party Websites

The App may provide links to external websites or content. These are provided for convenience, and we do not endorse or take responsibility for third-party content or practices. Use of such links is at your discretion and risk.

Financial Details

You confirm that any financial information provided is accurate and lawfully yours. We are not liable for fraudulent use of financial details or unauthorized transactions.

Termination

We may terminate your access to the App at any time without notice. Upon termination, you must cease all use of the App and delete any downloaded materials.

Jurisdiction and Dispute Resolution

These Terms are governed by the laws of India, with jurisdiction in Hyderabad. Disputes will be resolved through arbitration in Hyderabad under the Arbitration and Conciliation Act, 1996.

Disclaimer and Limitation of Liability

- The App is provided on an "as is" basis without warranties of any kind.
- We are not liable for any direct, indirect, incidental, or consequential damages arising from the use of the App.
- Users are advised to seek professional advice for health-related concerns and not solely rely on information provided through the App.

Indemnity

You agree to indemnify us and our affiliates from any claims or damages arising from your use of the App or breach of these Terms.

Changes

We reserve the right to modify these Terms at any time. Continued use of the App after changes are made constitutes acceptance of the revised Terms.

Contact Us

If you have any questions or concerns regarding these Terms, please contact us at support@skinmitra.com.